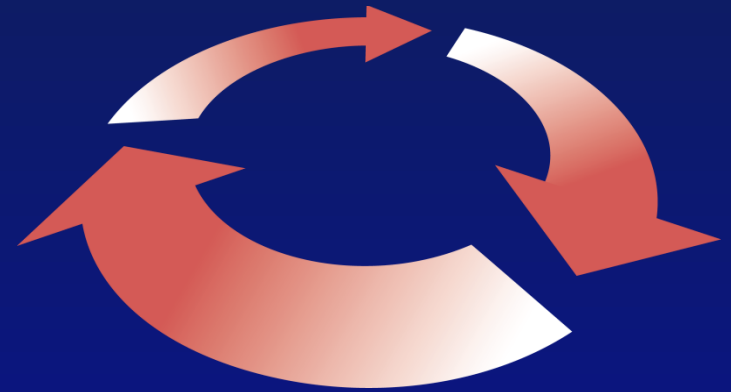


Introducing...

Aviation Maintenance's Continuous Improvement Program

Brought to you by
Michael Feldman
John Christianson
Jennifer Mims

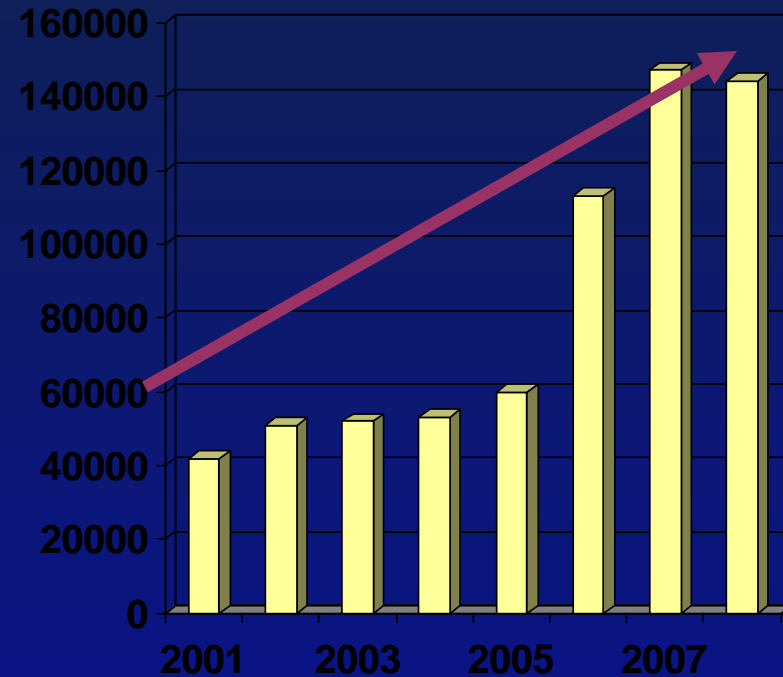


*Commission Meeting
February 24, 2009*

Aviation Maintenance Overview

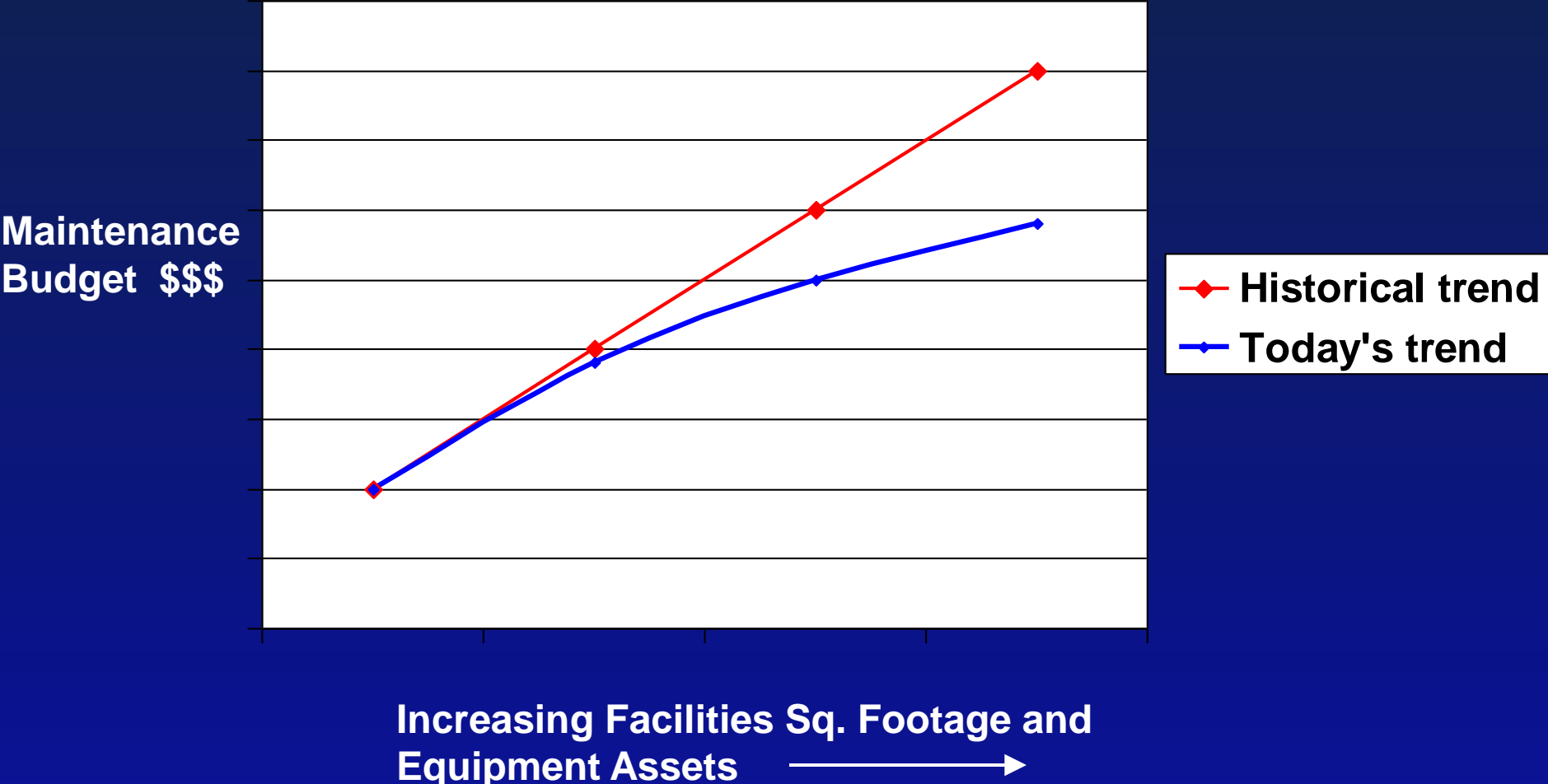


Annual work orders doubled



Largest Department within the Port, 35% of Aviation's 2009 O & M budget, Multiple Crafts, 24 / 7 / 365 operation, Maintain multiple mission critical systems, facilities, and equipment.

Maintenance Cost Trend



Operational Innovation

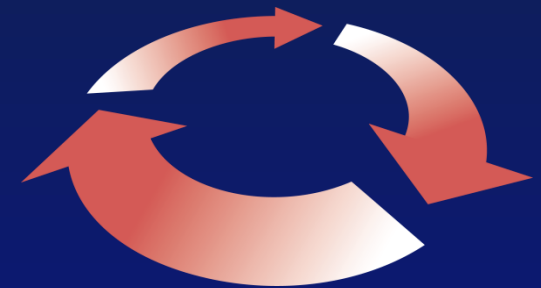
Efficiency helps manage CPE growth

- 2009 CPE \$11.90
 - 60% of AVM budget hits CPE (\$1.76 in 2009)
 - Every million dollar of efficiency results in \$.038 cost avoidance
-
- Cost growth trends were not sustainable
 - Cost shifting from airlines to airport
 - Increased accountability and transparency
 - Incorporated maintenance best-practices
 - Taking strategic approach to asset management
 - Managing short and long term O & M costs

Our Continuous Improvement Program

AN EMPLOYEE LED EFFORT, KICKED OFF JANUARY 2006

- To manage, maintain airport assets more efficiently
- To streamline, standardize work



THREE AREAS OF FOCUS:

1. MATERIALS MANAGEMENT
2. WORK MANAGEMENT
3. EQUIPMENT (ASSET) MANAGEMENT

Supported by Standard Operating Procedures & Key Performance Indicators

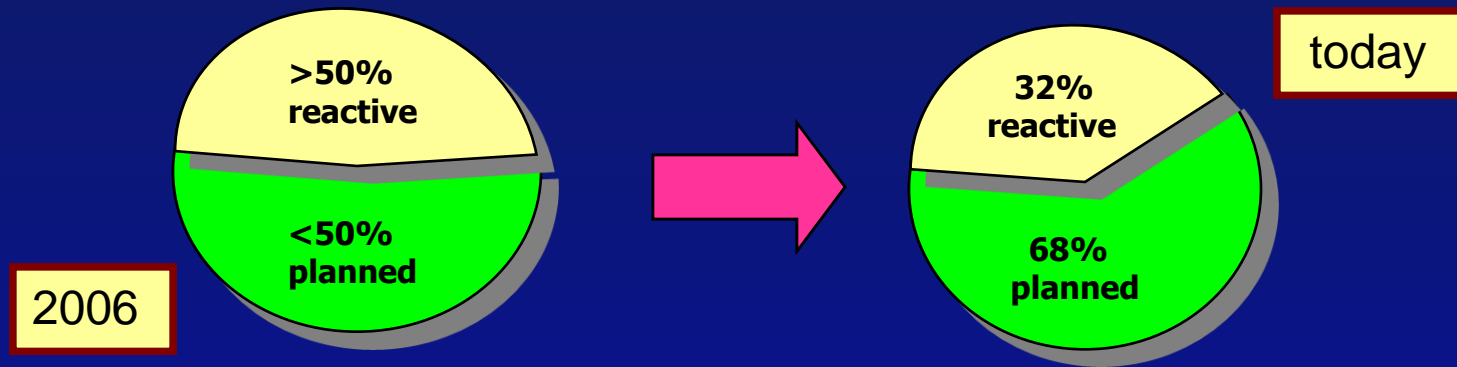
Progress report (2006 – 2008)

Materials Management

- Reduced on-hand inventory \$265,000 (2010 goal 1.16 million)
- Inventory data accuracy - Goal 95% Achieved > 95% in latest count

Work Management

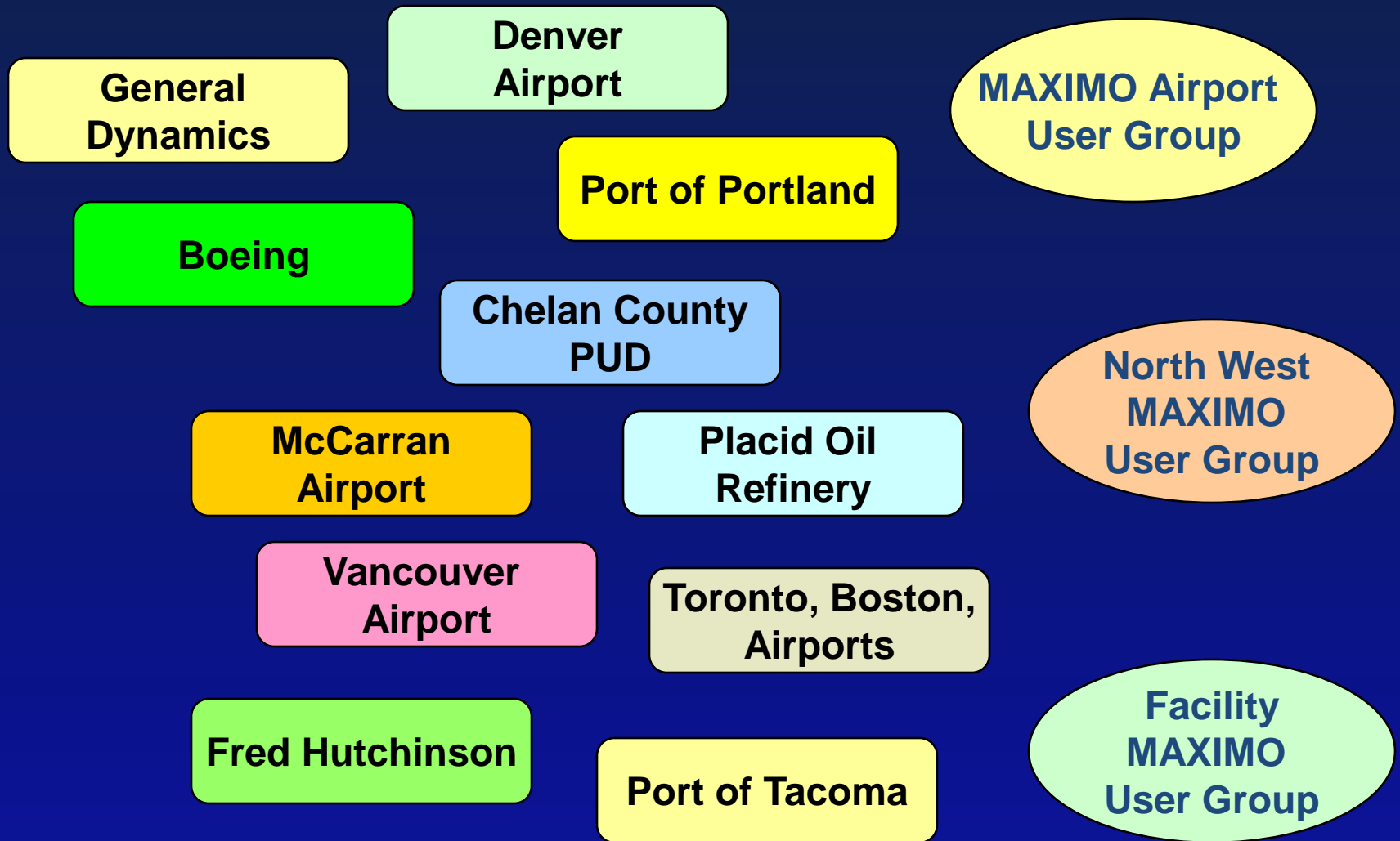
- Goal 80% labor hours proactively planned and scheduled.



Asset Management

- 30,000 pieces of equipment in MAXIMO – total cost of ownership approach

Benchmarking & collaboration...



Peer Recognition

